Welcome @ EcoSu PM



Ecological and Sustainable Project Management in Erasmus+









Erasmus+ Enriching lives, opening minds.

About the TCA

- The overall aim of this TCA is to increase the quality in project management for the Erasmus+ programme and ensure that institutions and organisations from Europe actively engage in project management within the SCH, VET, ADU and HED sectors.
- This contact seminar has a cross-sectoral focus and invites the participation of current and future beneficiaries from all educational areas as well as the private sector.
- It further aims to promote all activities with a focus on cooperation partnerships but also some aspects for mobility projects, provide support to potential beneficiaries in terms of successfull project management.
- The seminar raise awareness for the implementation of an ecological and sustainable project management approach..

Participants will learn ...

- about project management in Erasmus+ projects from both perspectives: as beneficiary & leading organisation, as well as participating organisation.
- > about the project life cycle & project management cycle
- about tools, methods, documents used and

- about and gain awareness for the implementation of an ecological & sustainable project management approach.
- how to integrate european values.
- How to integrate EUDPR/GDPR topics and tasks.
- about the key elements required for successful, ecological and sustainable project management.

Expected Results

- > Increased awareness of environmental and sustainable thinking and behaviour.
- A deeper understanding of the successful implementation of Erasmus+ projects, timely planning and implementation of preparatory activities, risk assessment and management, active project control and implementation of quality assurance (QA) measures.
- > The integration of european values and how to deal with EUDPR/GDPR topics.
- > The exchange of good practices, documents, methods and tools between participants.
- Cross-sectoral cooperation between ADU, SCH, VET and HE to potentially develop the basis for further exchange and cooperation.
- From the organizing NA's perspective: Complete course to cover the topic how to successfully manage an Erasmus+ project.

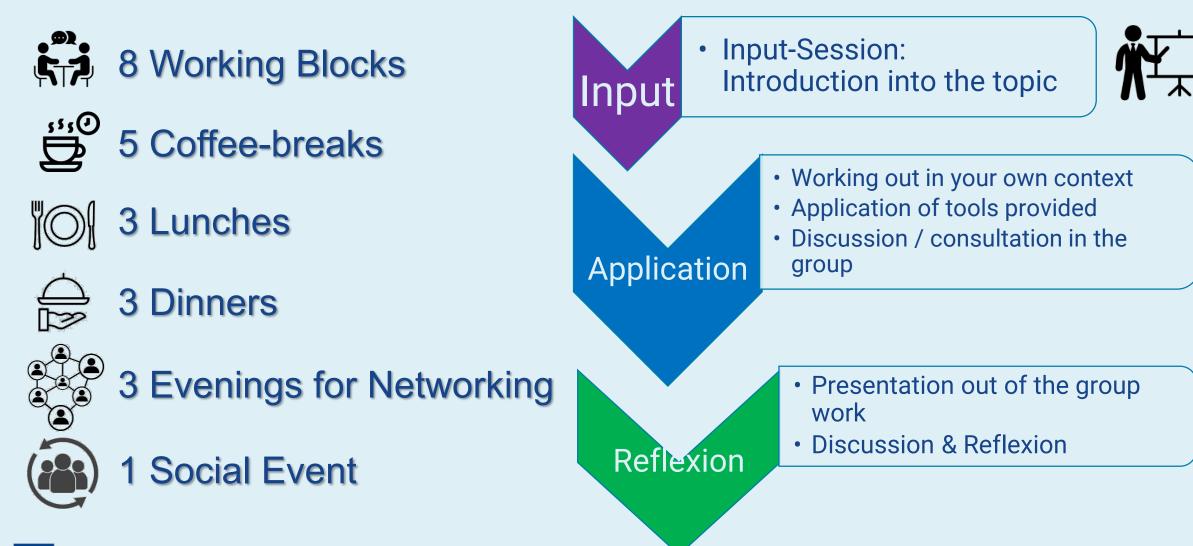
Programme

Erasmus+

Day 1		Day 2		Day 3		Day 4		
10.06.24		11.06.24		12.06.24		13.06.24		
		07:30-08:45	Breakfast	07:30-08:45	Breakfast	07:30-08:45	Breakfast	
		09:00-09:30	Input-Session (All)	09:00-09:30	Input-Session (Sabine+Peter)	09:00-09:30	Input-Session (Michal)	
		09:30-10:15	Groupwork: Introduction to: work mode; project life cycle; Erasmus+ PM cycle;	09:30-10:15	Groupwork Project Implementation	09:30-10:30	Groupwork GDPR & Ethics, Data & IT-Tools	
		10:15 - 10:45	Coffebreak	10:15 - 10:45	Coffebreak	10:30-11:00	Coffebreak (check-out)	
		10:45-11:30	Groupwork & Presentation	10:45-11:30	Groupwork & Presentation QA in PM KA1 (Sabine) QA in PM KA2 (Peter)	11:00-11:30	Reflexion	
		11:30-12:00	Reflexion	11:30-12:00	Reflexion	11:30-12:00	TCA Evaluation	
		12:00-13:30	Lunch (at the venue)	12:00-13:30	Lunch (at the venue)	12:00-13:30	Lunch (at the venue)	
		13:30-14:00	Input-Session (Viktor) Planning and project preparation thinktwice.management Stresstest	13:30-14:00	Input-Session Dissemination & Exploitation (Sabine) thinktwice.management	13:30-14:00	Farewell and departure	
		14:00-15:00	Groupwork & Presentation	14:00-16:30	Groupwork & Presentation			
		15:00-15:30	Coffebreak	16:30 - 17:00	Coffebreak			
		15:30-17:30	Groupwork & Presentation	17:00	Meeting point bus stop			
	Arrival of the participants		Getting started, documents and tools, thinktwice.management	17:00-17:30	trip to Vaduz by bus			
18:0	0 Welcome & Opening	17:30-18:30	Go & walk the dog !	17:30-19:30	Visiting VADUZ			
18:30-20:00	Dinner (at the venue)	18:30-20:00	Dinner (at the venue)	19:30-22:10	Dinner (in VADUZ)			
20:00	Free time with optional activities to promote networking and socialising	20:00	Free time with optional activities to promote networking and socialising	22:18	Getting back to Ruggell (by Bus)			Ģ

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In the Seminar





- \circ Form maximally heterogeneous groups of 5 persons for this TCA ...
 - \circ Include people from different educational fields who ...
 - ... already have experience out of leading at least one Erasmus+ project.
 - o ... already have experience out of participating in an Erasmus+ project.
 - \circ ... have no experience participating in / leading an Erasmus+ project.
 - \circ $\,$ Include people with interest in KA1 projects.
 - \circ $\,$ Include people with interest in KA2 projects.
 - \circ $\,$ Further aspects towards inclusion ... $\,$
- Occupy a work island area (with tables, chairs, pinboard, flipchart, a good view to the presentation)

Frasmus+



Working Block 1

The Erasmus+ Project Life Cycle:

- You (group) receive a wallpaper and a set of cards with terms relating to the Erasmus+ project life cycle.
- Put the individual cards in chronological order. Discuss the terms and positions together. - Fix a variant with the most votes in the team. - Choose one person from your team for the subsequent presentation.
- Present your solution to the whole group and explain:- Which elements were easy | not so easy to categorise?- What was new for you, what did you learn?







> Your Presentation





Erasmus+





Which elements were easy to categorise?

Which elements were not so easy to categorise?

What was new for you, what did you learn?





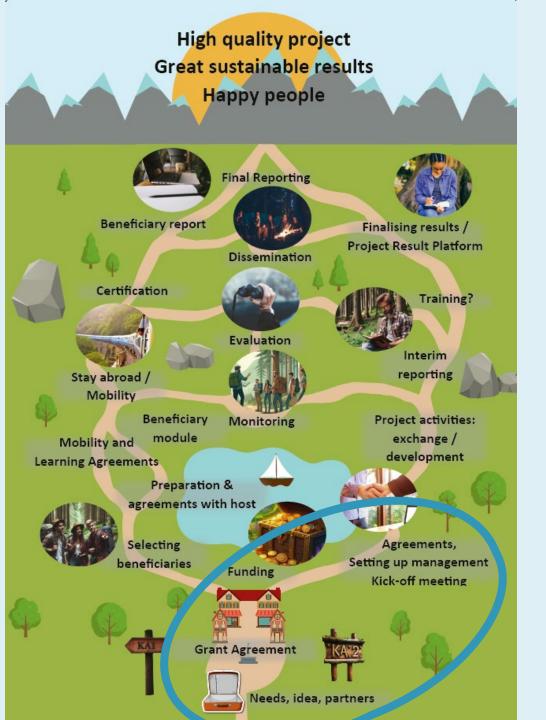
Day 2 Ecological and Sustainable Project Management in Erasmus+



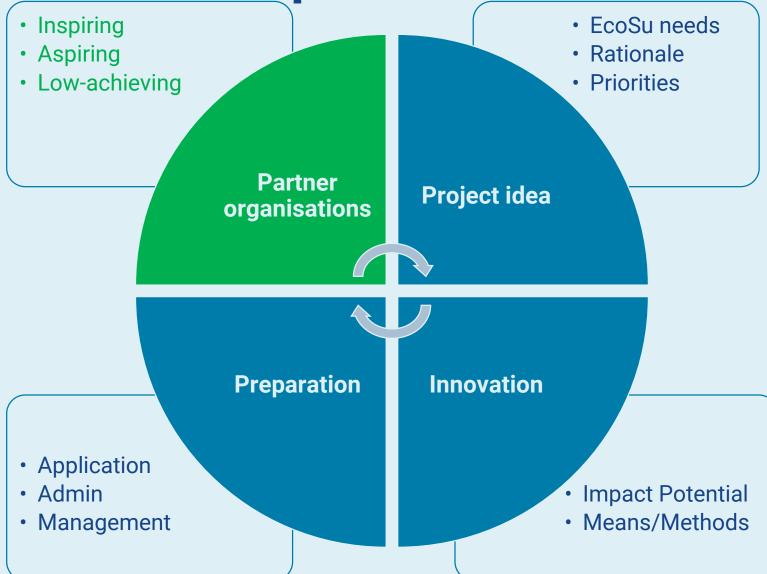
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Planning and project preparation







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Partner organisations in terms of EcoSu





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Frasmus+

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Do you think of environmental criteria when you form an Erasmus+ partnership?

When selecting partners

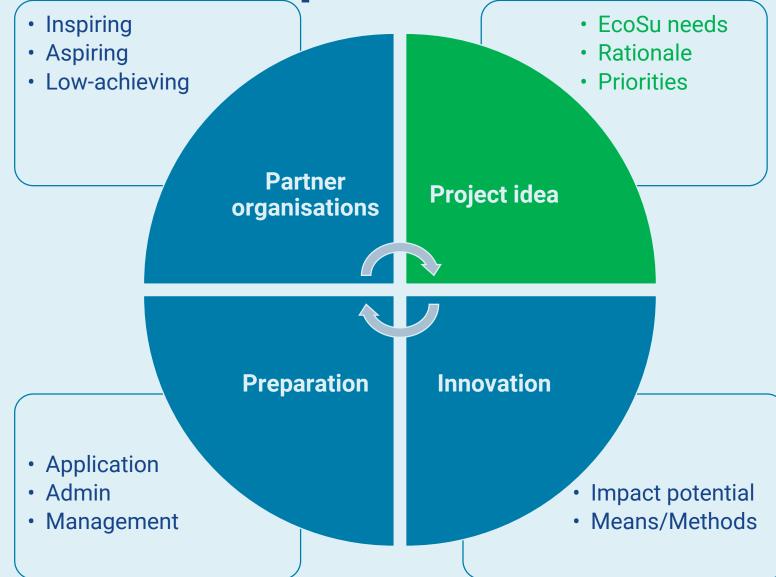


When describing partners' existing practice
When describing partners' needs
When identifying opportunities for mutual learning

Always

Responses are hidden Press H to show responses





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How ecologically sustainable is your project idea?



Not really

Is Ecological Sustainability the main goal?

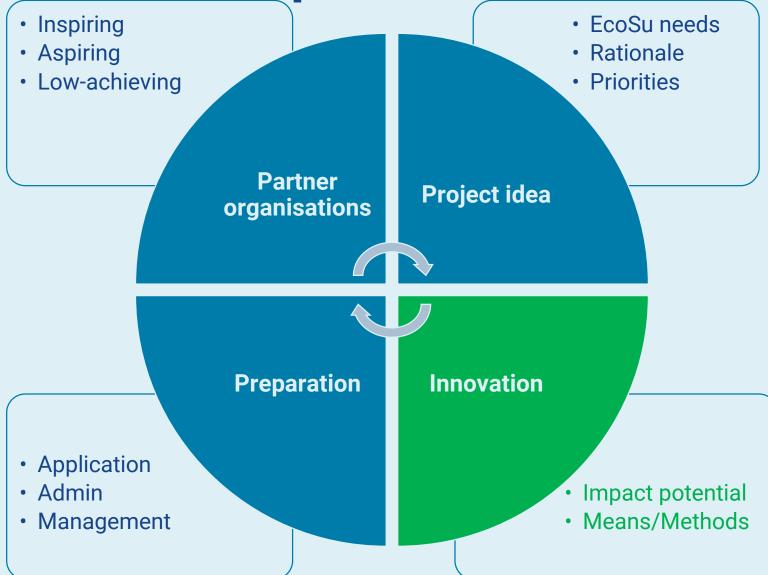
Do you prioritise more ecologically sustainable implementation methods and outputs?



Responses are hidden Press H to show responses

EUROPEAN UNION





Erasmus+

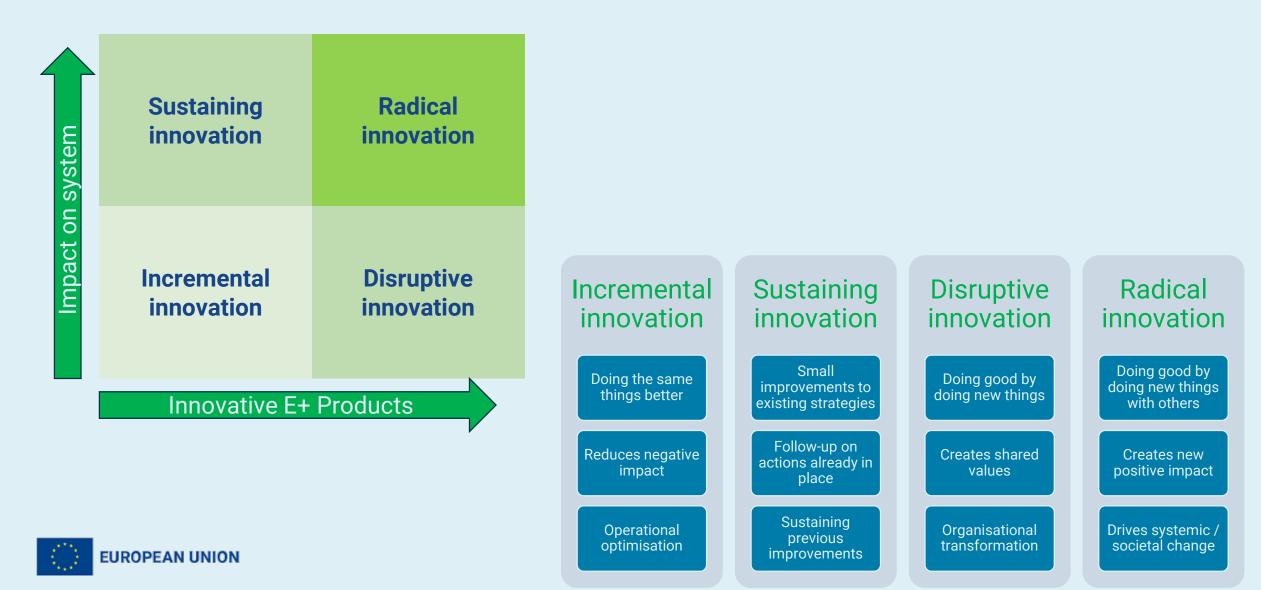








★ How innovative is your project?





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Is there a correlation between innovation and level of impact in the different actions of Erasmus+?









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Situate different Erasmus+ actions by estimating their likely levels of innovation and potential for impact.

Assign to each project the expected level of innovation and impact.



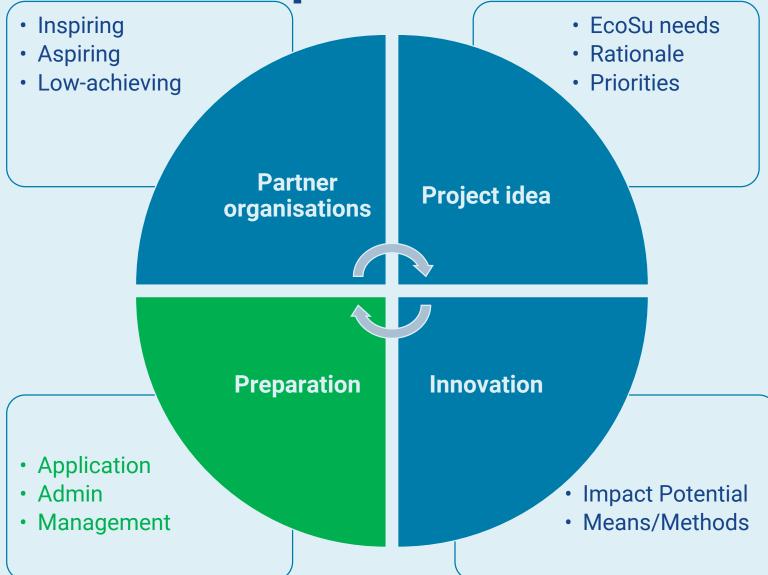


KA 1 mobilities between two schools exploring regional cuisine

KA2 Cooperation partnership creating an Al tool for simultaneous lesson creation in several languages

> Responses are hidden Press H to show responses





Erasmus+









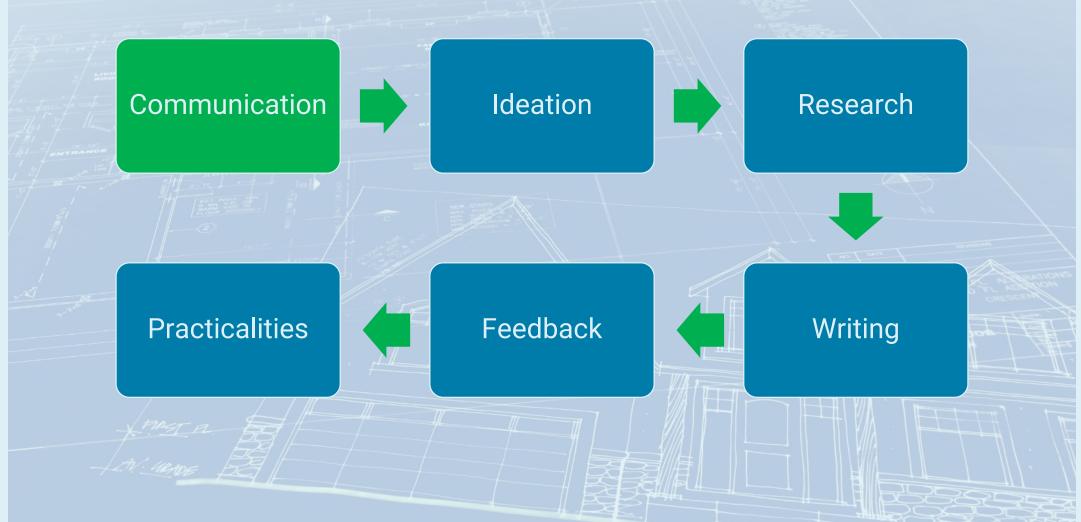




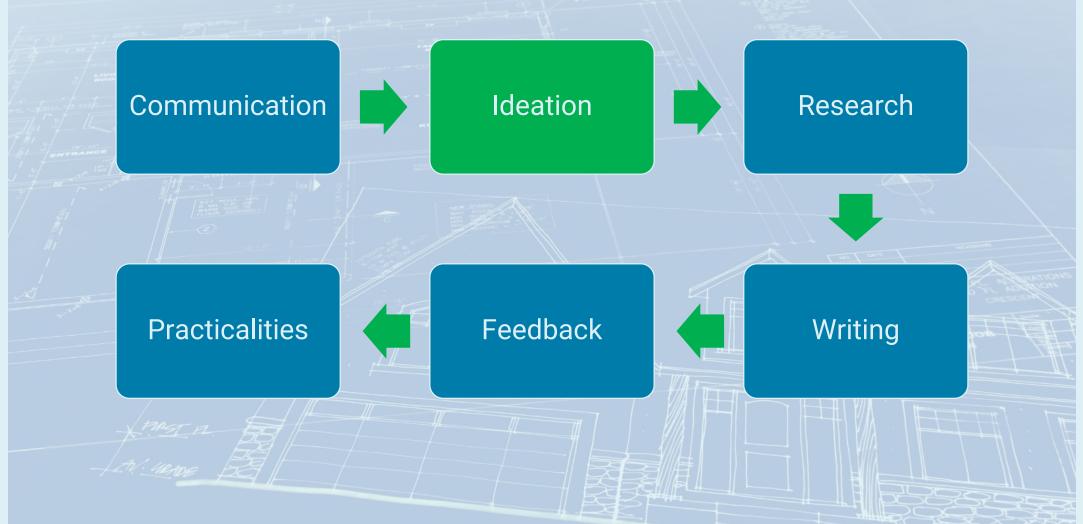
LIST

PREPPER SIMPLE GUIDE TO EMERGENCY PREPAREDNESS **Pre-project** Administrative Management (Application) Arrangements System Stage 6



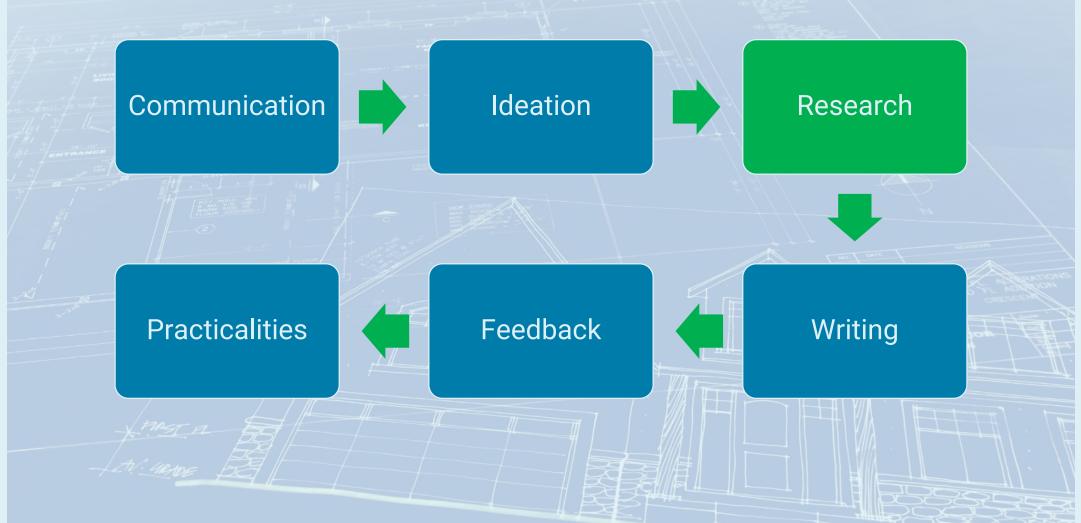




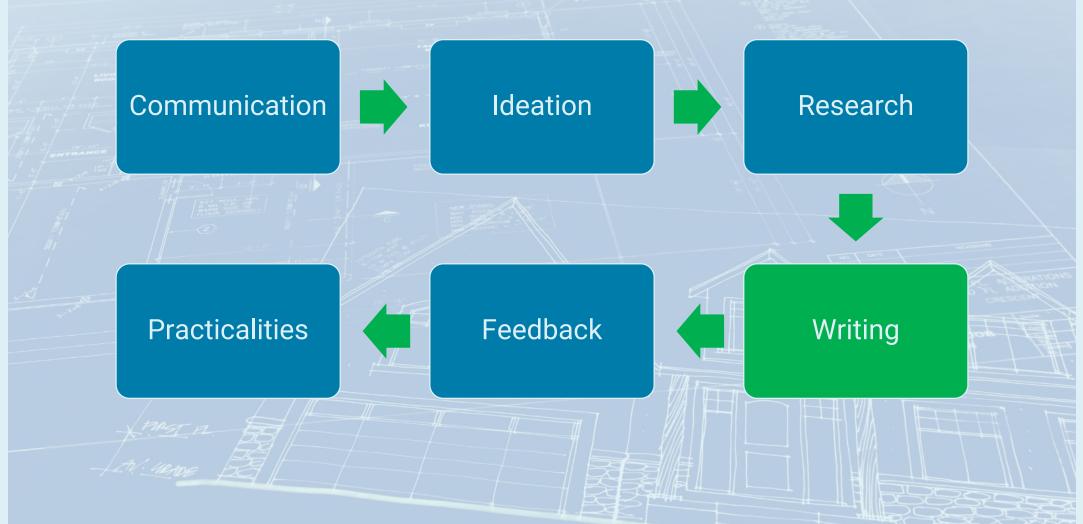




Erasmus+

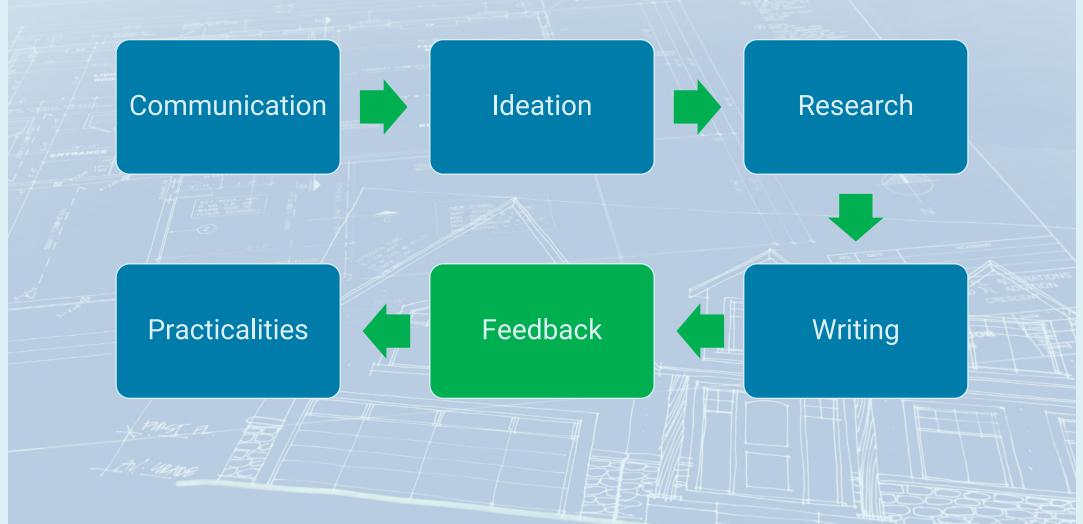






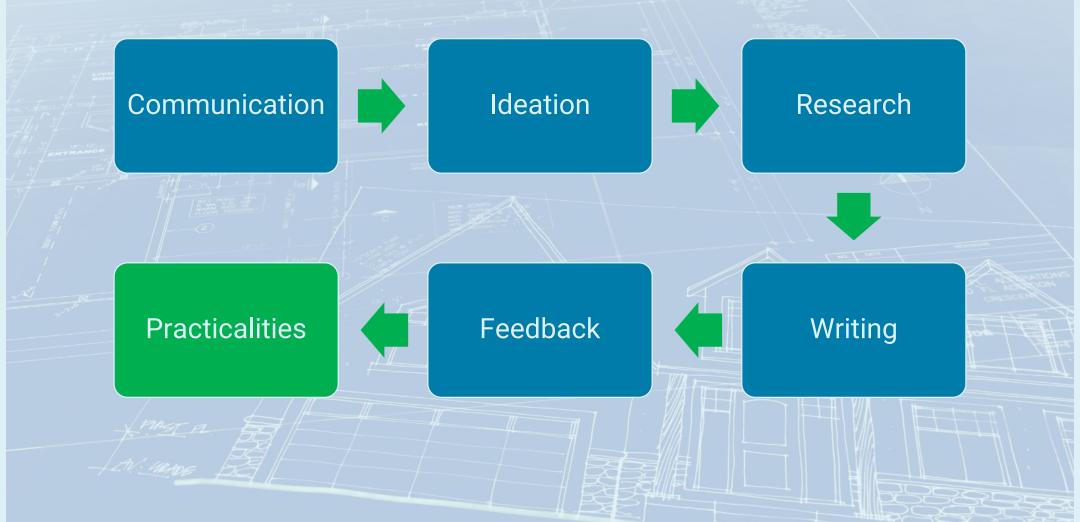


Erasmus+





Erasmus+





Erasmus+





Pre-project
(Application)
StageAdministrative
ArrangementsManagement
SystemImple guide to emergency
pre-project
(Difference)





Administrative arrangements

Partnership agreements

Staff contracts

Charter of cooperation with associated partners

Volunteering agreements





Administrative arrangements

Partnership agreements

Staff contracts

Charter of cooperation with associated partners

Volunteering agreements





Administrative arrangements

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LIST

PREPPER SIMPLE GUIDE TO EMERGENCY PREPAREDNESS **Pre-project** Administrative Management (Application) Arrangements System Stage 6







Management Work distribution structures Clear Task communication monitoring







Management structures

Work distribution

Clear communication

Task monitoring







Management structures

Work distribution

Clear communication

Task monitoring







Management structures

Work distribution

Clear communication

Task monitoring





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In the story of "The Ant and the Cicada", which one are you?really.



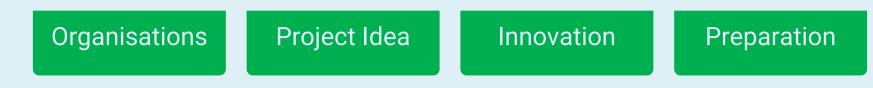
Responses are hidden Press H to show responses





- 1. (10 min) Introduction to tools and relevant documents that can support the participants
- 2. (30 min) Each group works on one of the topics and presents a mind map of anything that can be covered by the topic
- 3. (20 min)The results are presented and then pinned to the wall









Some help...

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www.ThinkTwice.management



about treasury stress test partners material news contact us 🏼 🛪 🗸

Stress Test of current practice leading to a personalised Learning Pathway





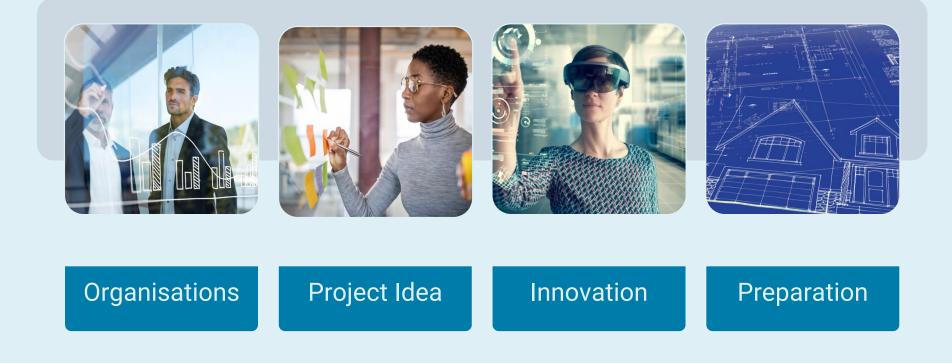
Erasmus+

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Group work 1 results – MIND MAPS



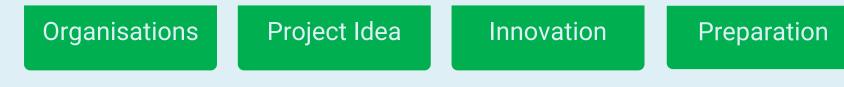






- 1. (60 min) Using the outputs of Group Work 1, each group will generate an idea to work on and populate the four application sections taking into account the idea, the participating organisations and the chosen project format (KA1, KA210, KA 220...)
- 2. (30 min) The results are presented, highlighting the most interesting EcoSu elements
- 3. (30 min) Group discussion of challenges and identified solutions



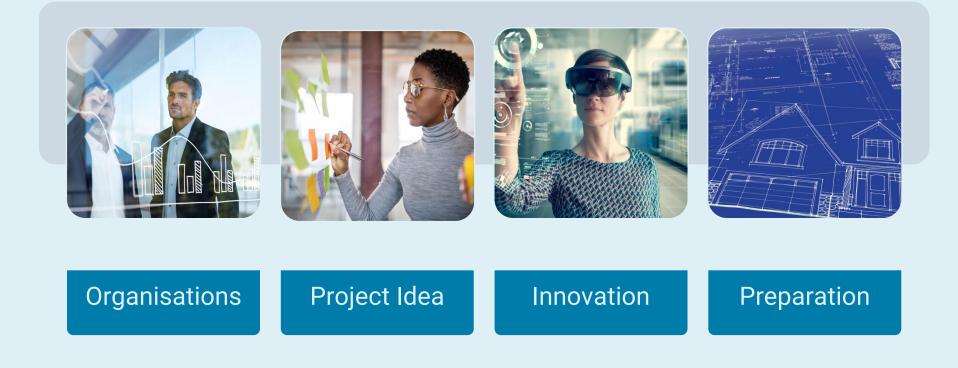








Group work 2 results – EcoSu project ideas







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Which challenges encountered during the exercise would you like to discuss? O responses







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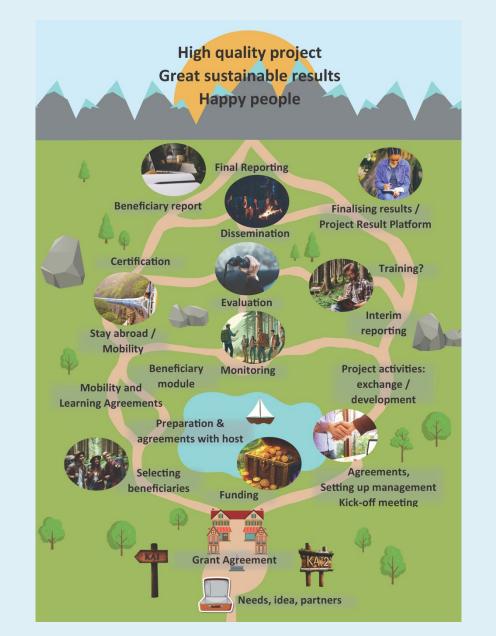
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Project Implementation



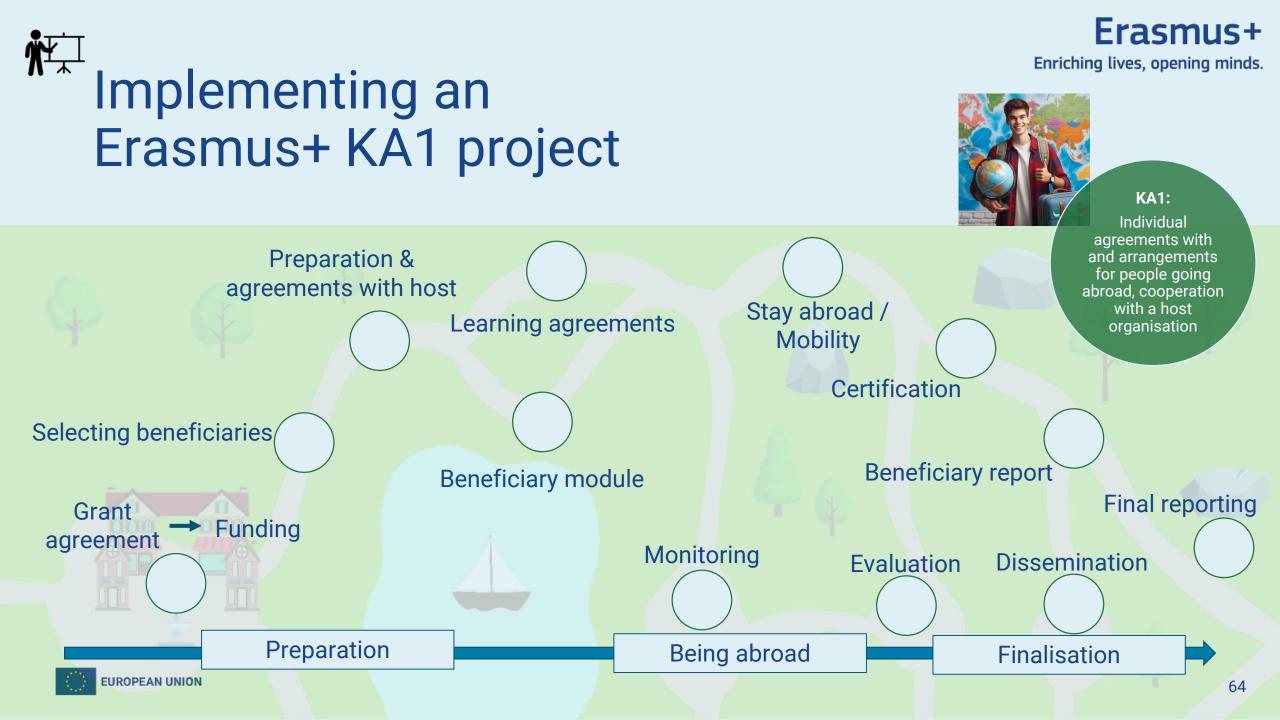
Working on quality and sustainability during the project lifetime

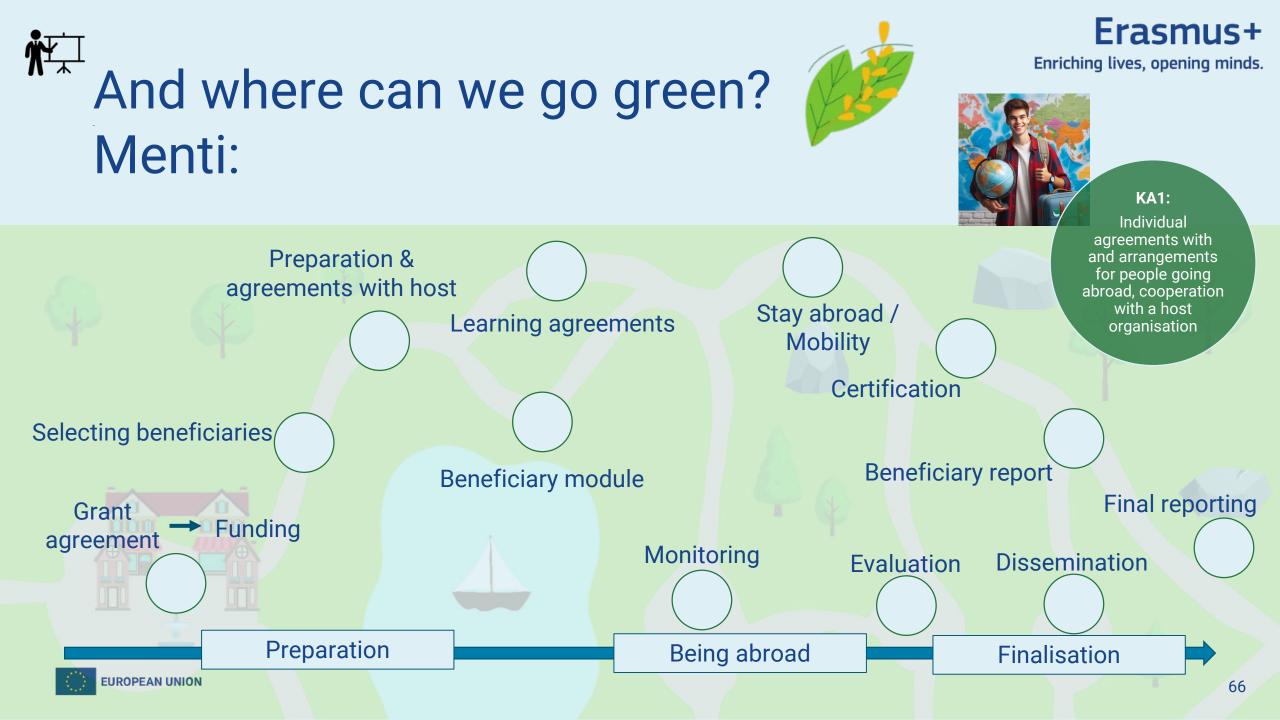




















Welcome to the Curated Treasury of good practice in ecologically sustainable project management.

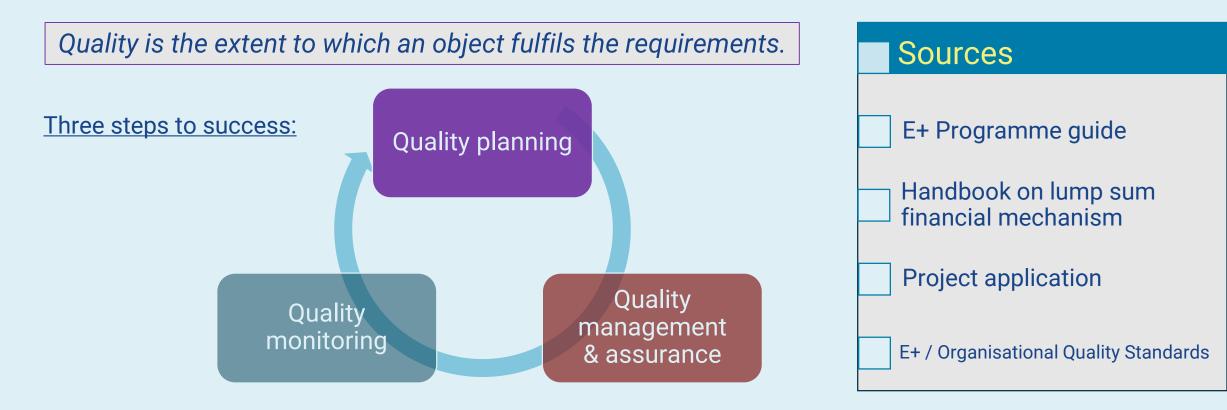


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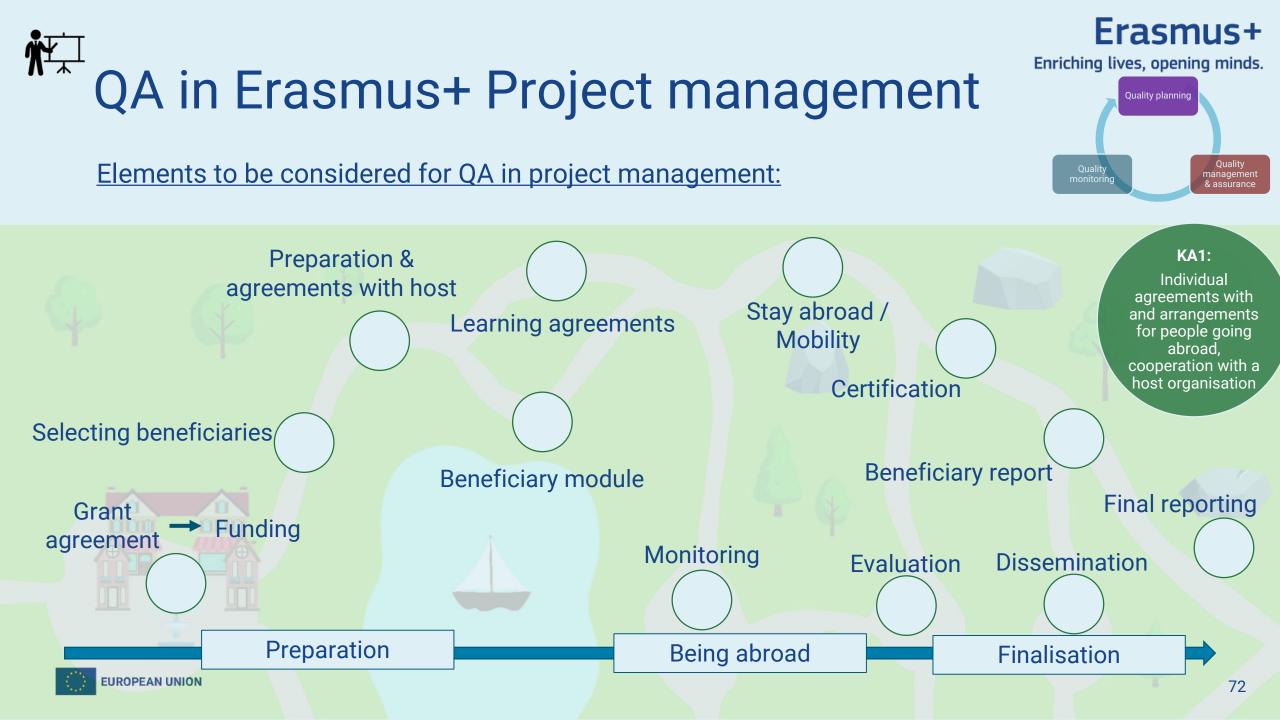
Enriching lives, opening minds.

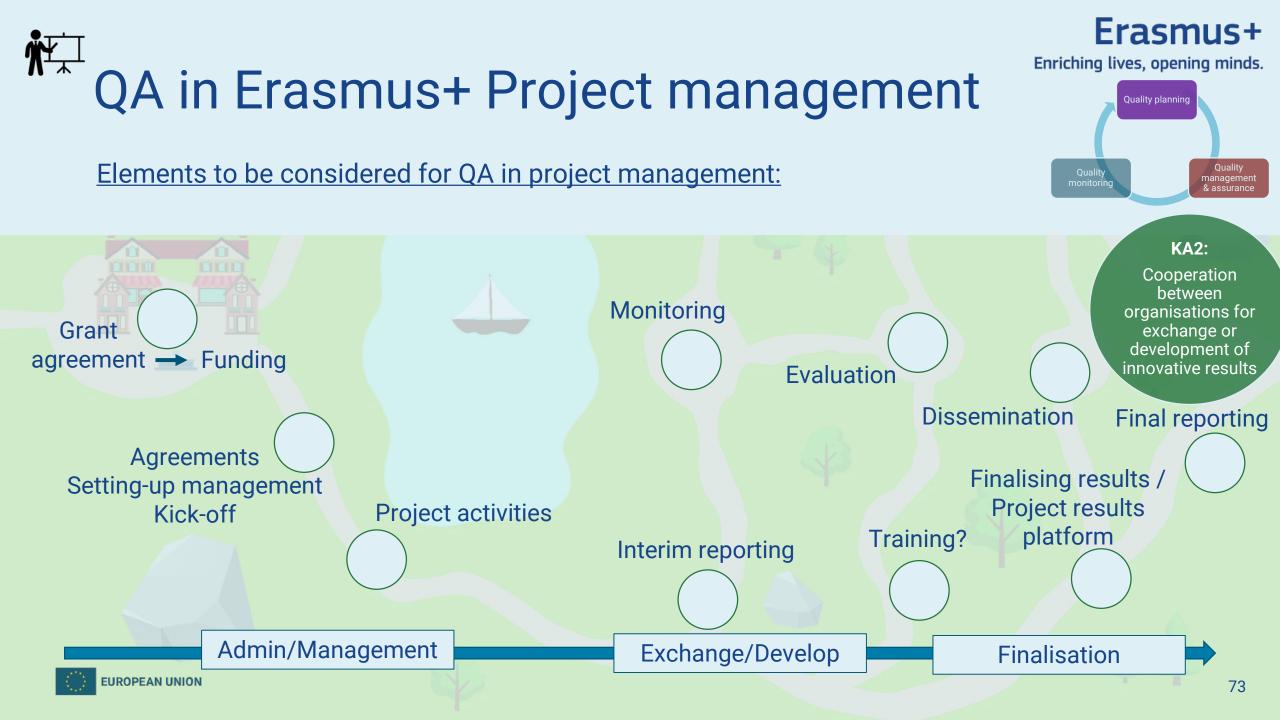


QA – Quality Assurance in Erasmus+ projects



<u>BUT:</u> Distinguish between the quality of project content (e.g. project results) and the quality of project management (e.g. time and cost targets, compliance with predefined processes, ...).







QA in Erasmus+ Project management



Frasmus+

<u>QA elements in project management:</u> (from a practical perspective)

Basic elements: e.g. transparency, comprehensible basis for decision-making, requirements of project partners, ...

KA1

...

- Standards in partner contracts,
- Standards in preparation for mobility activities (MA)
- Predefined standards & guidelines for mobilities
- Predefined standards for documentation of MA
- Predefined standards for monitoring of MA
- Dissemination & communication guidelines of MA (for participants, beneficiaries, partners, ...)

KA2

- Standards in partner contracts
- Consistent and sound division of tasks
- Meetings: agenda, invitation, protocol, evaluation
- Predefined & jointly agreed methods of collaboration
- Predefined & jointly agreed communication (rules)
- Predefined standards for monitoring collaboration
- Regularly meetings (online, in person)
- Coherent workplan consisting agreed milestones
- Clear dissemination & communication plan
- Reflexion of project / results and its impact
- Planned reworking process: objectives-results-indicators
- Cooperation on interim reports and final report
- •

...

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Erasmus+ Quality Standards in KA1

Basic principles

- Inclusion and diversity
- Environmental sustainability and responsibility
- Digital education including virtual cooperation, virtual mobility and blended mobility
- Active participation in the network of Erasmus organisations

Sharing results and knowledge about the programme

- Within the organisation
- With other organisations and the public
- Publicly acknowledging European Union funding

https://erasmus-plus.ec.europa.eu/document/erasmus-qualitystandards-mobility-projects-vet-adults-schools

https://erasmus-plus.ec.europa.eu/document/erasmus-qualitystandards-mobility-projects-youth

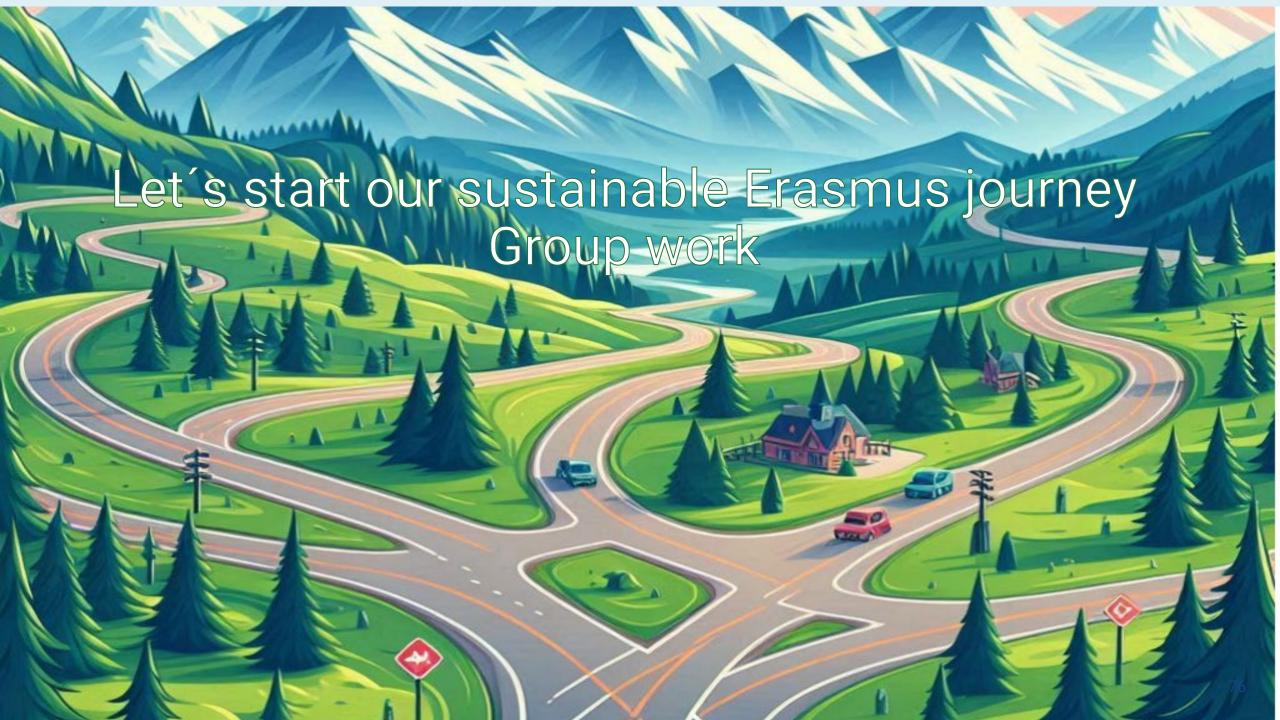
Good management of mobility activities

- Core tasks keeping ownership of the activities
- Integrating results of mobility activities in the organization
- Developing capacity
- Regular updates & Gathering feedback

Providing quality & support to participants

- Practical arrangements
- Health, safety, respect of applicable regulation,
- Selection of participants,
- Preparation,
- Monitoring and mentoring,
- Support during the activity,
- Linguistic support,
- Definition, Evaluation and Recognition of learning outcomes









Associate your own knowledge and ideas with the relevant terms of the following sentence:

How can we assure quality and environmental sustainability in the different phases of project implementation?

Please write on sticky notes of the corresponding colour and add to any phase of project implementation, for:

- KA1: Preparation, Being abroad, Finalisation
- KA2: Admin/Management, Exchange/Development, Finalisation









Let's review our ideas, discuss in small groups for KA1 and KA2:

- Your idea: Briefly present it to your group members
- Why do you think it is useful?
- What do you want to achieve?
- What hinders you? Are their obstacles to implement it?

Bring your ideas in an order, considering:

- It has a high impact it has a lower impact
- It is easy to implement it takes time or is complicated





Prepare your KA1/KA2 wall paper with sticky notes and reflect aspects for quality and environmental sustainability.

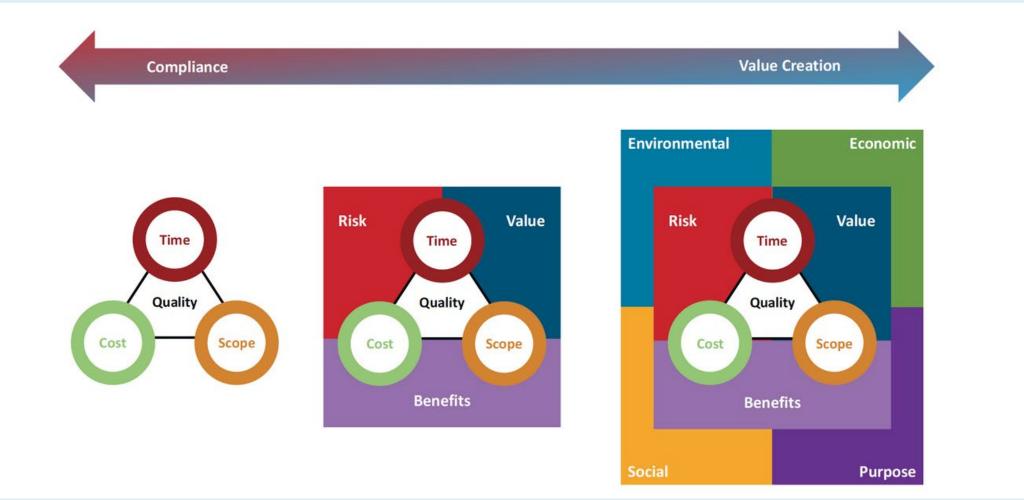
Your Presentation



How can we deal with risks Group work

Introduction: Sustainable project management at a glance





https://greenprojectmanagement.org/about/what-is-sustainable-project-management



Introducing Risk Management

Prepare a risk management plan:

- Identify & consider risks (partner, time, e...)

Risk mitigation:

- be a prepper ...

Group work:

- act as a prepper ...





012



Prepare a risk management plan for your KA1/KA2 project.

Your Presentation



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Project Dissemination

A journey to successful project communication, dissemination and exploitation

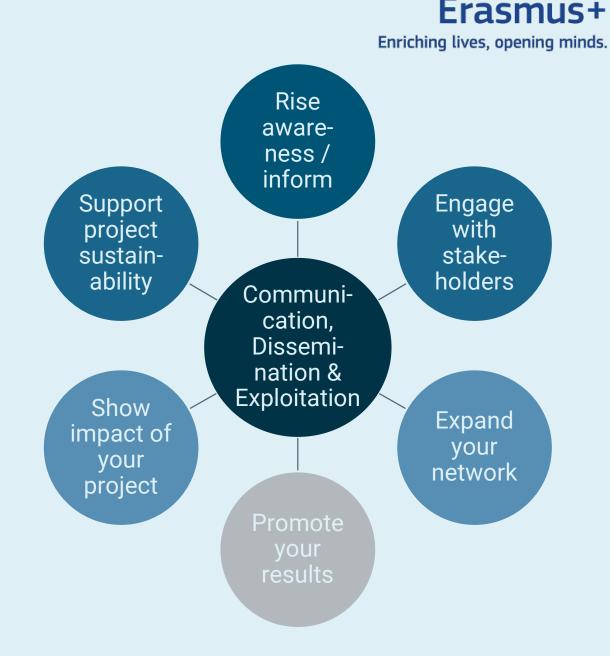






Spreading information about the project and its results to the target audience and other relevant stakeholders via determined channels using planned strategies.

- Communication: Inform about project and results
- Dissemination: Make results available
- Exploitation: Support making use of results



Towards successful project dissemination Enriching lives, opening minds.

Write your travel guide: For whom? Why? **Communication strategy** Your objectives Target audience W Under-Aware-Action standing ness Н What? How? Ε Your channels Your message Ν Specific ? M Measurable Attainable What concretely? Impact R Realistic Your activities Time-bound

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Towards successful project dissemination

Write your travel guide: Communication strategy

Scope National Local/ Inter.-Own Target Stake-System organisatio national holders regional level group n Aim Input for Support for Supporting Awareness Awareness Intensive Assuring result rising rising implementesting impact sustainability tation National Activity Personal Social Intranet, Partici-Partici-Meeting event / fair meetings media pation in pation with team authorities meeting multiplier course event Indicators Number, Inclusion in Number, Visitors, Number, Number, Number, feedback Knowledge curriculum (quantitative) interest reactions participa-Recomgained mendation & tion in given qualitative) activities



Erasmus+

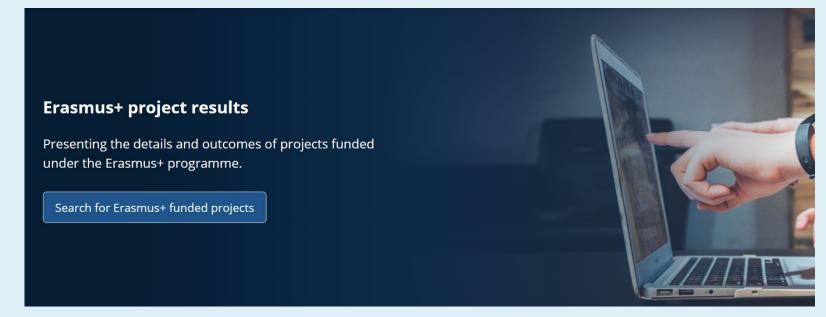
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PRP – Project Results Platform



- <u>http://ec.europa.eu/programmes/erasmus-plus/projects/</u>
- Access with EU Login
- Update <u>BEFORE</u> you submit the final report in the Beneficiary Module: supply all documents and projects results (internal and external)



Don't forget from the beginning Consider European values & the four Erasmus+ Priorities

Inclusion & Diversity



Digital transformation



Particiation in democratic life



Environment and fight against climate change





Showing photos for boss

Photos 16.1k 🗎 Collections 1











Sort by: Most relevant -



Images 100k



Showing results for primary school teacher

Collections 18







Showing photos for european people Photos 8.5k Collections 212









Erasmus+

Sort by: Most relevant -





manpower master bedroom blacklist - whitelist disabled person



Sort by: Most relevant -





1 Inclusion in Dissemination



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 Pictures and their impact – what is normal, who is a typical boss, a typical family, a "real man"...

Images that change the world (Tomas Gunarsson)

Inclusive language: Gender inclusive, racism critical, barrier-free, diversitysensitive

https://commission.europa.eu/system/files/2021-10/cw2021-inclusive-language-and-clear-writingandrasegyedi-clairechevalier-karen-margaretwalker.pdf



Mark Inclusion in Dissemination

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- Web accessibility
 - Colours and contrast
 - Descriptive texts for pictures and graphics
 - Avoid flashing lights

https://commission.europa.eu/resources-partners/europa-webguide/design-content-and-development/accessibility/whataccessibility_en

• Consider accessibility at events, trainings...















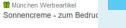
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SIZING UP THE INTERNET'S

CARBON EMISSIONS

CARBON FOOTPRINT

4 BILLION+

internet users.

Over 4 billion people are active

3.7%

The carbon footprint of our gadgets, the internet and the systems supporting them accounts for 3.7% of global greenhouse emissions, similar to the airline industry. These emissions are predicted to double by 2025.1

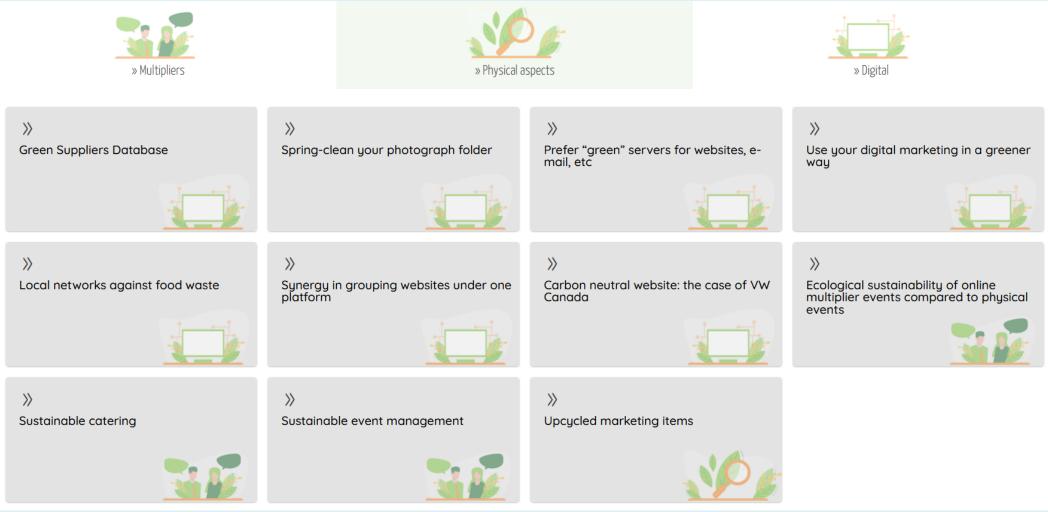
NO.3

Global IT sector electricity demand ranks behind only two countries in the world - China and the US.2

***** Sustainability in Dissemination



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https://thinktwice.management/toolbox/





Group work - Prepare a dissemination plan for an example project:

- Green-School: Fostering environmental responsibility among students and staff, encouraging them to adopt sustainable habits and reduce the overall ecological footprint of the school community.
- VALU-ABLE: Educate students about the core principles and values of Europe, such as democracy, human rights, and cultural diversity, fostering a sense of European identity and promoting civic engagement among young people.
- EDU-TECH: Integrate digital technologies into teaching and learning processes to enhance educational outcomes, improve access to resources, and prepare students for a technology-driven world.
- INCLU_CATION: Create educational environments that accommodate diverse student needs, ensuring equitable access to learning opportunities and promoting the full participation and academic success





Let's work



Group work: Prepare a dissemination plan for an example project

Scope / level	What for / purpose?	To whom / target group	What? Content	How? Method	When? Timing	Who?	Measure impact
Regional level	Streng- thening green compe- tences	Educational authorities, further training organi- sations	Training course	Presentation at event	During the implemen- tation of R2	Project Manager	Nr. of participants, Expressions of interest, feedback, follow-up





Prepare a dissemination plan for an example project.

Your Presentation







Day 4 Ecological and Sustainable Project Management in Erasmus+



Ruggell | 10.-13. June 2024101





NT PERSONAL DATA PROTECTION Safeguarding personal information

Michal Osmenda





が江 WHAT IS PERSONAL DATA?

- Identification details Any information that can directly identify an individual, such as name, address, email, phone number.
- Digital Footprint Online data that can indirectly identify an individual, like IP addresses, browsing history, and device identifiers.
- Sensitive Information Personal data revealing racial or ethnic origin, political opinions, religious beliefs, biometric data, or health information.







₩ Legal framework

- Regulation (EU) 2016/679 GDPR on the protection of natural persons regarding the processing of personal data and on the free movement of such data
- Regulation (EU) 2018/1725 EUDPR on the protection of natural persons regarding the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data









- Data subject the individual whose personal data is being processed; equipped with rights
- Data controller the entity that determines the purposes and means of processing personal data; has obligations towards data subjects
- Data processor the entity that processes data on behalf of the controller; has obligations towards the data controller



NTA PROTECTION PRINCIPLES



Storage limitation

Personal data must be kept in a form which permits identification of data subjects for no longer than is necessary.

Integrity and confidentiality

Personal data must be processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

Accountability

The controller must be responsible for, and be able to demonstrate compliance with, the data protection principles.

Lawfulness, fairness, and transparency

Personal data must be processed lawfully, fairly, and in a transparent manner in relation to the data subject.

Purpose limitation

The collection of personal data must have clear, predetermined, and lawful objectives.

Data minimisation

Personal data processed must be adequate, relevant, and limited to what is necessary.

Accuracy

Accurate data is vital; correct inaccuracies promptly.







• WHY

- FOR WHAT PURPOSE
- WHAT
- HOW LONG
- BY WHOM







DATA SUBJECT RIGHTS



Right to be informed

Individuals have the right to be informed about the collection and use of their personal data.

Right of access

Individuals have the right to access and obtain a copy of their personal data held by organisations.

Right to rectification

Individuals have the right to correct inaccurate or incomplete personal data.

Right to erasure

Individuals have the right to request the deletion of their personal data, this is also known as the 'right to be forgotten'.

Right to restrict processing

Individuals have the right to restrict the processing of their personal data in certain circumstances.

Right to data portability

Individuals have the right to receive their personal data in a structured, commonly used, and machine-readable format.

Right to object

Individuals have the right to object to the processing of their personal data for specific purposes.





SPECIAL CONSIDERATIONS



1.Special categories of personal data - data revealing race or ethic origin, political opinions,

religious or philosophical beliefs, trade union membership, genetic, biometric and health data, data concerning a natural person's sex life or sexual orientation (Art. 9 of GDPR, Art. 10 of EUDPR) - national laws may introduce further conditions and limitations (Art.9(4) of GDPR)

2.Age of consent (above which parental approval for processing of personal data is not required) - 16 years but can go as low as 13 years old, if national law permits it (Art.8(1) of GDPR); Organisations must make reasonable efforts to verify that consent is given or authorised by the parent or guardian

a. EU institutions - 13 years old (Art.8 of EUDPR)





SPECIAL CONSIDERATIONS

3.Data Protection Impact Assessment (DPIA) is required in case processing carries out high risk

to rights and freedoms of data subjects (Art.35 of GDPR, Art.39 of EUDPR)

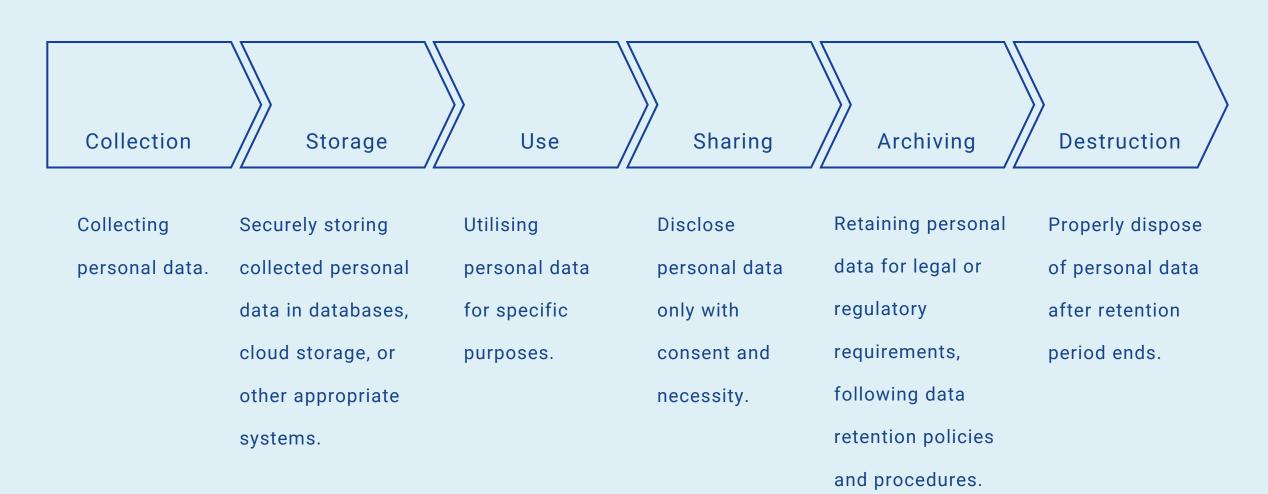
4. Transfers to third countries or international organisations - transfer of data to

countries other than EU/EEA and those not listed in the EC adequacy decisions list is generally forbidden, unless specific rules are fulfilled (Chapter V of GDPR/EUDPR)





DATA PROCESSING LIFECYCLE









Think about data processing approach Role, purpose, means, security



Implement technical and organisational measures

Deploy appropriate security controls and processes to safeguard personal data.



Maintain records of processing activities

Document the purposes, types of data, and other details of data processing operations.



Follow the process

Collect, safeguard, process, archive, dispose







Data breaches

Unauthorised access to sensitive information leading to exposure and misuse.

Identity theft

Stolen personal data used for fraudulent activities, damaging credit and reputation.

Financial loss

Costly fines, lawsuits, and expenses from data breach recovery efforts.

Damage to reputation

Loss of customer trust and brand value, impacting business growth and success.

Legal penalties

Severe regulatory fines and potential criminal charges for non-compliance with data protection laws.





Key factor: risk

- Data protection regulations mandate a focus on risk reduction.
- Risk reduction applies to both data subjects and data controllers/processors.
- Risk management is essential in designing data processing activities.
- Every step in the process should maximise efforts to minimise risk.







IN ERASMUS+ you may become

data subject

- you're an applicant, mobility participant, expert, partner contact person, legal representative
- your data will be processed by others (EC, National Agency)
- you have a right to know how and for what purpose (application, project, mobility data)
- you want to know how long it will be processed (1 year, 5 years, 10 years)
- be aware of your rights as well as limitations of those rights (right to be forgotten is not absolute and may be limited by the rules protecting budget of the EU)

data controller

- you need to design the processing (purpose, actors, transfers, retention period, security)
- Your processing must have solid legal basis (relevant laws and regulations, consent or legitimate interest)
- you need to document everything (description of processing activities, categories of data and data subjects)
- you choose your processors/partners wisely
- you respect the rights of the data subjects (but the are boundaries too!)
- you are transparent to all parties (data subjects, processors, authorities)

data processor

• you're a beneficiary and you process personal data in line with the Erasmus+ privacy statement

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- process personal data in the way defined in a contract (GA) or become a controller yourself (Art.29 of EUDPR)
- document your processing (use templates)
- know what to do at the end of the retention period (return or delete the data)
- Have sound policies in case of data breach situations
- Know your responsibilities towards the data subjects



What's in it for me? Lessons learned





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Sustainability – practice of meeting the needs of the present without compromising the ability of future generations to meet their own needs



Environmental Sustainability – Ensuring that natural resources are used responsibly and preserved for future generations.



Economic Sustainability – Promoting economic growth and development that does not deplete natural resources or cause severe ecological damage



Social Sustainability – Ensuring that all members of society have their basic needs met and can live healthy, productive lives.







Environmental Sustainability - Ensuring that natural resources are used responsibly and preserved for future generations preserved for future generations.

Reduce amount of data being used/transferred/stored – positive impact on amount of energy and resources used by data centres, network devices, your company, organisation, household

Rethink categories of personal data processed – with sensitive data comes greater responsibility and greater cost of maintaining it

Create simple processes – less complications leads to faster processing and less resources used

Be transparent towards data subjects, processors and authorities – reduction in requests from data subject, clarifications from the contractors and authorities with clearly written privacy policy, reduced risk in data processing and categories of personal data







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Economic Sustainability – Promoting economic growth and development that does not deplete natural resources or cause severe ecological damage

Transparent and simple data processing builds trust – data protection should enhance security and confidence, not create administrative burdens. Simple processes attract, while complex ones deter data subjects and partners.

Storing data costs money and excessive data collection wastes users' time – why collect more than you need?

Avoid penalties by correctly applying data protection principles and safeguarding your Erasmus+ project from careless data handling.

Reduce risks with clear, secure, and transparent data processing.

Create and document policies for data protection to ensure operational continuity and ease during audits.









Social Sustainability – Ensuring that all members of society have their basic needs met and can live healthy, productive lives.

Building Trust – Protecting personal data fosters trust between individuals and institutions.

Transparency – Transparent practices ensure individuals know how their data is used and protected.

Respecting Privacy – Data protection upholds individuals' right to privacy.

Preventing Discrimination – Robust protection prevents data misuse that could lead to discrimination or social exclusion, promoting fairness and equity.

Empowering Individuals – Data protection gives individuals control over their personal information, empowering informed decisions about their privacy.





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Examples of unsustainable personal data processing practices

Storing ID documents

What? National IDs, passports, student IDs, driving licencesWhy? Because of data minimisation principle violation - you only process information you requireAlternatives? For checking identity - validation of the identity by presentation of the ID by the data subject

Sending databases/lists of personal data by email

What? Excel files, list of participants, several CVs in attachment sent outside of your organisation **Why?** Lack of access control, data retention policy difficult to apply, security no longer verifiable **Alternatives?** Centralised storage - cloud or local network, your local computer storage

Treating health data the same way as other types of data

What? Data revealing race or ethic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic, biometric and health data, data concerning a natural person's sex life or sexual orientation
Why? Because of the requirement for special conditions for treatment and requirement for appropriate safeguards
Alternatives? No processing or special security arrangements





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Enriching lives, opening minds. Examples of unsustainable personal data processing practices

Not paying enough attention to security of data

What? Data breaches happen, it's a question of time

Why? Data breaches may have fatal consequences to business (ask British Airways - 20 million GBP fine, Marriott - 18 million GDB fine, H&M - 35 million EUR fine, Vodafone Spain - 8 million EUR fine, Austrian Post - 18 million EUR fine, etc, etc)

Alternatives? DPIA, implementation of appropriate security, create data breach policy, follow up the incidents and submit report within 72 hours to data protection authority, be accountable

Disrespecting data subjects rights

What? Data subjects rights for information, restriction of processing, right to be forgottenWhy? Personal data protection is a fundamental right and freedom of natural persons; not respecting the data subject rights may lead to problems with data protection authoritiesAlternatives? Data controllers must create procedures to respond to data subject requests





- 2. Data minimisation
- 3. Special consideration for personal data of minors (school education sector)
- 4. Special consideration for health data (force majeure)
- 5. Choose your partners wisely (3rd country transfers)
- 6. Document your processing (use template)
- 7. Know where to get information E+ privacy statement, grant agreement, obligation of data processors (Art. 29 of EUDPR)
- 8. Think about personal data processing like it was processing *your own data*

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